The Delaware Historical Society is an equal opportunity employer and prohibits discrimination and harassment of any kind. The Delaware Historical Society is committed to the principle of equal employment opportunity for all employees and to providing employees with a work environment free of discrimination and harassment. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran, or disability status.

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**Job Title:** Museum Ambassador – Wilmington Campus

**Job Category:** Non-Exempt

**Department/Group:** Education & Inspiration

**Location:** Wilmington, DE

**Travel Required:** Minimal

**Level/Salary Range:** $14-$16/hour

**Position Type:** Part-time

**Will Train Applicant(s):** Yes

**Posting Expires:** When filled

**Applications Accepted By:**

Email: amk@dehistory.org

Subject Line: Museum Ambassador

Please include résumé, cover letter, and 3 professional references.

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**Role Overview:**

The Delaware Historical Society is seeking a responsible, energetic, and organized individual to join our Wilmington Campus team as the Museum Ambassador. Reporting to the Education & Visitor Services Manager, the part-time Museum Ambassador is responsible for facilitating engagement with Delaware Historical Society visitors, conducting educational programming and field trips, and ensuring a positive experience for all visitors to the Delaware History Museum & Jane and Littleton Mitchell Center for African American Heritage. The Museum Ambassador shall demonstrate the ability to work effectively with a diverse population of guests, members, and staff and possess the ability to work both independently and as a team member.

**Essential Functions and Responsibilities:**

- Lead guided tours and present educational programming for visitors and school groups.
- Provide security for collections, and assist with keeping exhibits and public areas safe and presentable to the public.
- Foster a welcoming environment that encourages visitor engagement.
- Serve as a representative of the Museum and Delaware Historical Society on outreach and community assignments.
- Contribute to the research, development, and implementation of all educational materials, resources, and programs.
- Maintain visitor services and educational spaces, equipment, and supplies.
- Assist in general Delaware Historical Society and Visitor Services duties as directed.

**Minimum Requirements**

- A High School Diploma (bachelor’s degree preferred)
- Experience working with children and/or audiences of diverse ages, backgrounds, and abilities.
- Comfort speaking in front of groups, answering questions clearly and directly, and expressing ideas effectively.
- Effective interpersonal skills and ability to work as part of a team.
- Interest in history (especially local history) and a willingness to learn and expand knowledge of...
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